

Memorandum

Ref:

To Senior Licensing Officer

From Environmental Protection and Community Ref: 188021

Safety Manager

Subject Re: Licence review

Premises: Town Green Inn

Date 23 May 2014

As I am unable to attend the conclusion of the Town Green Inn Review Hearing I send my summing up in writing.

I support of the application to review the premises licence on the grounds of the prevention of Public Nuisance Objective.

Our complaint records go back to December 2007 when we first received complaints about loud music at the premises.

Complaints have been received from 4 separate households in Town Green Lane and Whalley Drive.

We have over this time received complaints of loud music at night from the pub (particularly live music events); noise from loud voices of customers including shouting and swearing; noise from customers smoking and drinking outside the premises, using the car park as a beer garden and more recently loud music and people noise from a family fun day in the car park.

The timing of the complaints has generally been consistent with a change of tenant or designated premises supervisor. The majority of the complaints have been dealt with informally by this Service and normally resolved until the occupancy of the premises changes and noise complaints have been made again. The time we did have sufficient evidence to serve an abatement notice the leaseholder left the premises

The Premises Licence is a constant through out this process which has to date not been reviewed. Therefore I feel it appropriate to support the review of the premises licence in order to prevent a reoccurrence of the same problems that arise each time the occupancy of the premises changes hands.

There are conditions on this licence attached to limit noise that are obviously regularly being breached:

Noise from music and associated sources (including D.J.s and amplified voices) shall not be audible at the nearest noise sensitive premises.

All doors and windows shall be kept shut during any amplified entertainment.

I therefore support the police's application to amend the premises licence to ensure that noise conditions are not breached and public nuisance does not arise.